



AIR 802

PRODUCT CATALOG



ACCESS POINTS / ANTENNAS / CABLES / CONNECTORS &
ADAPTERS / FIBER OPTICS / POWER OVER ETHERNET
SWITCH ETHERNET / TOOLS / WIRED CABLES

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www.AIR802.com

To our clients,

Welcome to AIR802, a time proven manufacturer since 2005 of wired and wireless related products. AIR802 is focused on the business to business market with a wide range of global customers. Our corporate office is located in Aurora, Illinois with regional offices in Santiago, Chile and Hong Kong.

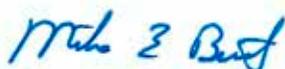
AIR802 is committed to maintaining our business and government customer's satisfaction, trust and integrity by listening to and understanding their technology problems and needs. We design, engineer, and manufacture value intensive and quality focused networking products, including custom specific designs for our customers through innovation and creativity, carefully monitored manufacturing processes along with continuous process improvement.

We have three key core areas of product focus. One is antennas with numerous frequencies and styles available. The second is cable products which include: bulk coaxial and Ethernet cable; coaxial antenna cables and Ethernet and fiber optic patch cables. The third is Power-over-Ethernet (PoE) products.

Each year we introduce many new products that offer our customers solutions with excellent value. As you browse our catalog if you don't find exactly what you need, please contact us as many new products may be available or in development.

If this is your first look at AIR802, you can rest assured that you will find high quality products, excellent customer service, fast shipping and strong ethics, all part of our core values. If you are an established customer, then you already know the reputation and corporate image AIR802 has built over the years. If you are in the area, give us a call and stop by to see our facilities. We would welcome your visit and love to see you.

Thanks for being a customer,



Michael Bryant
Co-Founder and Chief Technical Officer





Company Overview

Our History

AIR802 is privately held, family run corporation founded in 2005. There are four primary product focus categories which include: antennas, cable, connectors and power-over-Ethernet (PoE) products.

We are an engineering company that has great pride in building quality products. We place a portion of our revenues from goods sold back into research and development budgets to insure a constant stream of new and innovative products are in development.

In addition to our reputation for quality based products, we are known for expedient shipping

operations for getting products to customers as they need them. We are also strong on ethics and honesty and place an emphasis on providing detailed specifications and useful information online for our valued customers.

We custom design and manufacture many products for specific customer requests. If you are interested in a new product or a variation of one of our existing products we welcome your inquiry.

AIR802 is an industry leader and are active in the Institute of Electrical and Electronic Engineers (IEEE) and BICSI. Our corporate headquarters is located in Aurora, Illinois USA. We have a sales



and distribution facility in Santiago, Chile in addition to operations in Hong Kong.

Customer Base

AIR802 customers exist worldwide. We are primarily focused on business-to-business or business-to-government sales. Many manufacturing companies worldwide use our antennas, cable products or PoE products as part of their product. Our products are also sold to telecommunication carriers, government agencies, IT departments, IT resellers, wireless Internet service providers (WISPs) and other organizations.

Mission Statement

AIR802 is committed to maintaining our business and government customer's satisfaction, trust and integrity by listening to and understanding their technology problems and needs. We design, engineer, and manufacture value intensive and quality products, including customer specific designs through innovation and creativity, carefully monitored manufactured processes along with continuous process improvement. Excellent customer service and both rapid shipping and shipping accuracy are part of core mission.

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This catalog contains a selection of our most
POPULAR PRODUCTS



find more at:
www.AIR802.com



We're Social!

 facebook.com/AIR802

 gplus.to/AIR802

 linkedin.com/company/AIR802

 twitter.com/AIR802

Return Policy

Your Satisfaction is Our Success

We strive to provide our customers with the highest level of service possible. From first visit to order delivery, we want you to be completely satisfied with your experience.

Choosing the correct products for your application before the purchase is very important to both the seller's and buyer's satisfaction. Our friendly and knowledgeable sales staff is available to help you find the product that best fits your needs.

Return Policy Timeframe

Unless you have a separate agreement with AIR802, all hardware, antennas or accessories may be returned within twenty-one (21) days in the USA or Chile and thirty (30) days from all other countries from the date on the packing slip or invoice for a credit or a refund of the purchase price paid, less shipping and handling and applicable restocking fees. Certain items, such as cable assemblies are non-returnable under any condition.

Restocking Fees

Unless the product is defective or the return is a result of an AIR802 error, a restocking fee of 15% shall be applied on hardware, antennas and accessories. We wish this was not necessary, but returns are very time consuming and costly to process for any company.

How To Return

To return products, you must contact AIR802 and receive a RMA number within the return policy period applicable to your geographic location. No returns without a RMA number are permitted. You may submit a RMA form electronically at our web site to request a return materials authorization (RMA) form. You must obtain the RMA number in order to return the product.

You must ship the products to AIR802 within five (5) days of the date that AIR802 issues the RMA number. You MUST:

- Ship back all products you are seeking to return to AIR802. At AIR802's discretion, credit for partial returns may be less than invoice or individual component prices due to bundled or promotional pricing and any unadvertised discounts or concessions
- Return the products in their original unopened packaging, along with any media, documentation, and all other items that were included in the original shipment. Items not meeting this requirement can't be restocked and will not be credited.
- Ship the product(s) at your expense, and insure the shipment or accept the risk of loss or damage during shipment.
- The RMA number must be written on the outside of the shipping carton prior to shipment.
- At the time of receiving the RMA number, you will be advised to ship the product back to the location of the original shipment, which will be either Naperville, IL or Santiago, Chile.

Upon receipt of the complete returned purchase, AIR802 will issue a credit or a refund of the purchase price paid, less shipping and handling and applicable restocking fees.

Warranty

Limited Warranty

AIR802 warrants to the buyer that AIR802 products are warranted for a period of one (1) year from the date of shipment unless otherwise stated in the product description and/or price list, subject to the conditions and limitations described herein.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). AIR802'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES AND CONDITIONS OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE TERM OF THE LIMITED WARRANTY PERIOD REFLECTED ON YOUR PACKING SLIP OR INVOICE. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

WE DO NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED WARRANTY OR FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LIABILITY FOR THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES, FOR PRODUCTS NOT BEING AVAILABLE FOR USE, OR FOR LOST DATA OR LOST SOFTWARE. OUR LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH WE ARE RESPONSIBLE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

What is covered by this limited warranty?

This limited warranty covers defects in materials and workmanship in AIR802 products.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Software, including the operating system and software added to AIR802 products through our factory-integration system, third-Party software, or the reloading of software
- Non-AIR802 products and accessories
- Problems that result from:
 - External causes such as accident, abuse, misuse, or problems with electrical power
 - Improper installation, such as failure to provide proper lightning
 - Usage that is not in accordance with product instructions
 - Failure to follow the product instructions
 - Problems caused by using accessories, parts or components not supplied by AIR802.
 - Damage incurred during shipment or caused by impact with other objects or dropping
 - Damage caused by natural disasters such as flood, fire, earthquake, lightning, hurricanes and tornadoes
- Products with missing or altered labels or serial numbers
- Products for which AIR802 has not received payment

May I transfer the limited warranty?

Limited warranties may be transferred if the current owner transfers ownership of the product and records the transfer with us at the time of the transfer.

How will you fix my product?

During the warranty period, AIR802 will, at its sole discretion, repair or replace defective products returned to AIR802, or refund the amount paid for the product less depreciation, upon its return to AIR802. AIR802 reserves the right to refund the purchase price as it's exclusive warranty remedy.

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